

TEFAL®





After Sales Services For UK and Ireland only

This product is for domestic use only. In the case of professional use, inappropriate use or failure to comply with the instructions, the manufacturer accepts no responsibility and the guarantee does not apply.

1

If you have a Question,
Comment or Problem - Call

0845 602 1454

2

For Repairs - Call

The central Tefal
Service Centre
0845 725 8588

3

For Spares and accessories - Call

0845 601 1232

4

If you need to post back
your faulty product

Send to :
Wykes Electrical Repairs Ltd,
Pope Street
Birmingham B1 3AC

• Calls charged at local rate

• **Postal Advice**
- Obtain a certificate of posting.
- Damages due to bad packaging are the responsibility of the sender.
- If you are returning under guarantee, it must be accompanied by proof and date of purchase.



Republic of Ireland

1

If you have a Question,
Comment or Problem - Call

(01) 412 3000

2

If you need to post back
your faulty product

Send to : Tefal Ireland
Gavin Electronics,
Unit 2, Baldonnell Business park
Naas Road, Co. Dublin

• Your Statutory rights are not affected by any statements or offers in this leaflet

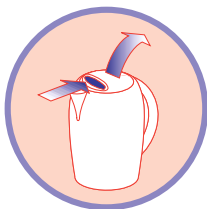


"Thank you for buying a Tefal kettle. Read the following instructions carefully, common to all our models, and keep them in a safe place."

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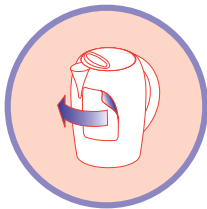


Use



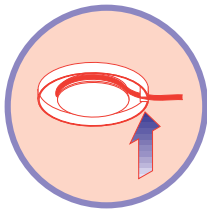
1

Open the lid: while pressing on the locking system (depending on model), pull from the front towards the rear.
To close, press the lid down firmly.



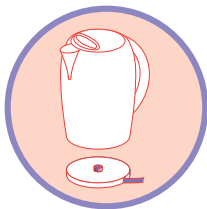
2

Remove all packaging, stickers or other accessories from the inside and outside of the kettle.



3

Adjust the length of the cord by winding it under the base.
Wedge the cord in the slot.



4

Place the base on a smooth surface which is clean and cool.

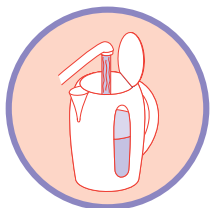
• **Only boil water in the kettle**

Place the kettle and its base towards the back of the working surface.

• **Do not place the kettle on or near surfaces which are slippery or hot and do not let the cord hang over a source of heat (hot plates, gas cookers). Keep away from children**

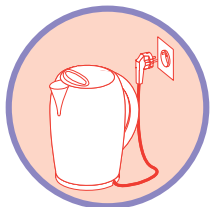
• **The kettle must only be used with its original base.**





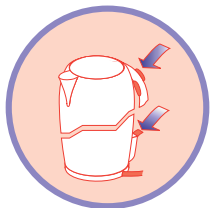
5

Fill the kettle with the required amount of water.



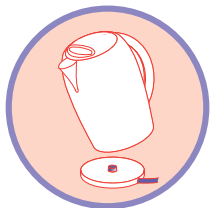
6

Place the kettle on its base. Connect to the mains.



7

Turn it on using the switch or the trigger handle. The kettle will turn itself off automatically when the water is boiling.



8

Check that the kettle has stopped automatically or turn it off manually before removing it from the base to pour the water.

*You can fill the kettle through the spout to keep the filter in good condition.
At the very least, cover the heating element (or the bottom of the kettle) with water.*

- *Never fill the kettle when it is on its base.*
- *Do not fill it above the max. level or below the min. level. If the kettle is overfilled, boiling water may escape.*
- *Do not use without water.*
- *Check that the lid is closed properly to avoid steam near the handle.*

Check that the electrical supply is compatible with the power and voltage indicated beneath your model.

- *Only plug the kettle into a socket with a built-in earth connection.*
- *Never lift the lid whilst the water is boiling.*



The first two or three times that you use the kettle, throw the water away because it may contain foreign particles.

Rinse the kettle and filter separately.



Cleaning

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To clean your kettle

Unplug it.

Leave it to cool and then clean with a soft damp sponge.

Certain models are equipped with a bottom surface or a heating element which is gold-plated to limit scale deposits and facilitate cleaning.

To clean the filter (depending on model)

The removable filter is made up of fabric which retains the particles of scale and stops them from falling into your cup when you pour. This filter does not treat the water or remove the scale from it. It therefore preserves all the qualities of the water.

With very hard water, the filter becomes clogged with scale very quickly (10 to 15 uses). It is important to clean it regularly.

If it is wet, rinse it with water, and if it is dry, scrub it gently.

Sometimes the scale does not come away; if so, descaling is necessary.

• *Never immerse the kettle or its base in water, as the electrical connections and the switch must not be allowed to come into contact with water.*

• *Never use abrasive cleaning pads.*

• *Never rub the "gold" coating as this will damage its surface.*



Descaling

Descal regularly, preferably at least once a month and more frequently if your water is very hard.

To descale your kettle, use:

- white vinegar
 - fill the kettle with half a litre of vinegar
 - leave to stand for 1 hour **without heating**
- citric acid:
 - boil half a litre of water
 - add 25g of citric acid and leave to stand for 15 minutes.
- a specific descaling agent for plastic kettles:
 - follow the manufacturer's instructions.

Empty your kettle and rinse it 5 or 6 times.

Repeat if necessary.

To descale your filter (depending on model):

Soak the filter in white vinegar or diluted citric acid.

Rinse thoroughly with water before putting back in the kettle.

• *Never use descaling methods other than those recommended*





— In the event of a problem

There is no visible damage to your kettle

The kettle does not work or stops before boiling.

- Check that the kettle is plugged in properly.
- The kettle has been operated without water or scale has accumulated, triggering the safety system to prevent dry operation: leave the kettle to cool and then fill with water. Use the switch to turn it on: the kettle starts working again after about 15 minutes.

The water tastes of plastic

This usually occurs when the kettle is new. Throw away the water the first few times you use it. If the problem persists, fill the kettle to maximum, add two teaspoonfuls of bicarbonate of soda. Boil and throw away the water. Rinse the kettle thoroughly.

If your kettle has fallen, if it leaks, or if the cord, the plug or the base of the kettle are visibly damaged

Return your kettle to your Tefal After-Sales Service Centre, the only organization authorized to repair it. See warranty conditions and list of centres in the booklet supplied with your kettle.

The type and serial number are indicated on the bottom of your model.

This product has been designed for domestic use only.

Any professional use, inappropriate use or failure to comply with the instructions, the manufacturer accepts no responsibility and the guarantee will not apply.



Prevention of accidents in the home

For a child, even a slight burn may sometimes be serious.

As they grow up, teach your children to be careful with hot fluids in the kitchen.

Place the kettle and cord towards the back of the working surface, out of children's reach.

If an accident occurs, rinse the burn immediately with cold water and call a doctor if necessary.

Tefal reserves the right to modify the characteristics or components of its kettles at any time, in the interests of consumers.

- *Do not use the kettle. No attempt should be made to dismantle the appliance or the safety systems.*
- *If the base of your kettle is assembled with screws and if the power cable is damaged, it must be replaced by the manufacturer, its after-sales department or a person with similar qualifications for safety reasons*
- *If the base does not include any screws, the power cable cannot be replaced. If the cable, the base or the connector are damaged, the base must be replaced completely.*



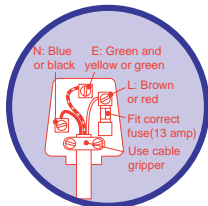
• *To avoid accidents, never carry your child or baby when you are drinking or carrying a hot drink.*

For UK only: wiring instructions

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Warning: this appliance must be earthed

Important: the wires in this cord are coloured in accordance with the following codes:



Green and yellow: Earth
Brown: Live
Blue: Neutral.

Connect the Green/Yellow wire to the terminal in the plug marked "E" or by the earth symbol or coloured Green or coloured Green and Yellow. Connect the Brown wire to the terminal in the plug marked "L" or coloured Red. Connect the Blue wire to the terminal in the plug marked "N" or coloured Black.

A 13 amp fuse should be fitted when the appliance is connected to a BS 1363A plug. Seek professional advice if unsure of the correct procedure for the above.




About your factory-fitted plug

The cord is already fitted with a plug incorporating an appropriate fuse. If the plug does not fit your mains socket, see paragraph below. Should you need to replace the fuse in the plug supplied, an appropriately rated, approved BS 1362 fuse must be used (refer to wiring instructions for fuse rating).

If the plug supplied does not fit your mains socket, it should be removed from the mains cord and disposed of safely. The flexible cord insulation should be stripped back as appropriate and a suitable alternative plug fitted.

If the plug has external access to the fuse (non rewirable type plug) please note that the fuse cover is an important part of the plug. Please ensure that it is always refitted correctly.



• If you lose this cover, please do not use the plug.

You may contact Tefal UK Limited for a replacement.



After Sales Services

Japan

Seb Japan Co., Ltd
Gotanda HS BLDG., 4 F
7-1-9 Nishi Gotanda
Shinagawa-Ku - **Tokyo 141**

Tel. 3 34 94 81 31

Singapore

Yeo teck seng (S) PTE. Ltd
59 Jalan Pemimpin # 03-01/9
Singapore 57218

Tel. (65) 259 7776

Fax (65) 250 6665

Philippines

Rustan Marketing Corporation
3/F Midland Buendia Building
403 Gil Puyat Avenue
Makati City-Philippines

Tel. (632) 890 9703

Fax (632) 890 9406

Malaysia

Yeo teck seng (KL) SDN.BHD
NR 18 A JALAN 51A/241
Petaling Jaya 46100
Selangor-Malaysia

Tel. (603) 774 2069

Fax (603) 776 9026

Indonesia

PT. Multifortuna Sinardelta
9th FL. Wisma Bisnis Indonesia
Jl. Let. Jend. S. Parman Kav. 12
Jakarta 11480-Indonesia

Tel.(62) 21 530 5901

Fax (62) 21 530 5902

Hong-Kong

Seb Asia Ltd
Room 901, 9/F., Skyway House (North Wing)
3 Sham Mong Road, Tai Kok Tsui,
Kowloon-Hong Kong

Tel.(852) 2395 3331

Fax (852) 2787 7335

Taipei

Sunnyville International Co., Ltd
8/F., 8, Sec. 2 Nanking E. Road
Taipei-Taiwan

Tel. 886 (02) 25519262

Fax 886 (02) 25313445

P.R. China

Shanghai Seb Elec. Appliances Co., Ltd
156 Nan Cang St.
Shanghai 200111
Seb Asia Ltd Guangzhou Representative office
A 309, Nanfang Lee Kum Kee Centre - 12 Panfu Road
510180 Guangzhou

Tel. 021-6377 5244

Tel. 20 66 93 852/5

Korea

Groupe Seb Korea
9th Floor, Hyunjin Bldg. # 1330-3,
Secho-Dong Seocho Ku,
Seoul, 137-070 Korea

Tel. 82-2-523-4711-3

Fax 82-2-523-4714